

Our GP Medical Complex Hill Billing Policy – From 01/07/2024

Monday to Friday 8:00am to 6:00pm:

Consultation Type	Time	Our Fee	Medicare Rebate	Out of Pocket Cost
Short – item 3	0 to 5 minutes	\$ 47.40	\$18.95	\$28.45
Standard – item 23	6 to 19 minutes	\$ 94.80	\$41.40	\$53.40
Long – item 36	20 to 39 Minutes	\$ 156.90	\$80.10	\$76.80
Extended – item 44	40 minutes and over	\$ 273.80	\$118.00	\$155.80
Extended – item 123	60 minutes and over	\$ 373.50	\$191.20	\$182.30
Referrals and Scripts	No Visit	\$20.30	0	\$20.30
Various Form Filling	outside of consult	\$25.40	0	\$25.40
ECG		\$57.80	\$17.25	\$38.85
Spirometry		\$57.80	\$19.30	\$36.80

Discount Fees will apply to the following patient groups:

- Children aged 5 years to 16 years
- Concession Card Holders (Health Care or Pensioners)
- Department of Veteran Affairs (DVA) Card holders

Consultation Type	Time	Discount Fee	Medicare Rebate	Out of Pocket Cost
Short – item 3	0 to 5 minutes	\$ 42.40	\$18.95	\$23.45
Standard – item 23	6 to 19 minutes	\$ 84.80	\$41.40	\$43.40
Long – item 36	20 to 39 Minutes	\$ 146.90	\$80.10	\$66.80
Extended – item 44	40 minutes and over	\$ 263.80	\$118.00	\$145.80
Extended – item 123	60 minutes and over	\$ 363.50	\$191.20	\$172.30

For further information please email: springhill@ourgpcomplex.com.au or telephone: 07 3001 6900

Saturday 8:00am to 12:00pm:

Consultation Type	Time	Our Fee	Medicare Rebate	Out of Pocket Cost
Short – item 3	0 to 5 minutes	\$62.40	\$18.95	\$43.45
Standard – item 23	6 to 19 minutes	\$109.80	\$41.40	\$68.40
Long – item 36	20 to 39 Minutes	\$171.90	\$80.10	\$91.80
Extended – item 44	40 minutes and over	\$288.80	\$118.00	\$170.80
Extended – item 123	60 minutes and over	\$388.50	\$191.20	\$197.30

Bulk Billing may apply to the following patient groups depending on the service provided:

- Children under 5 years will be bulk billed for standard consultations.
- Department of Veteran Affairs (DVA) Gold Card holders
- Patients attending for preventative health care services related to chronic conditions. E.g. Chronic Disease Care Plans and Reviews, Health Assessments

Patients must be able to present the appropriate Medicare/DVA card along with appropriate student/healthcare/pension card at the time of appointment or you will be charged full consultation fee.

Please note that our doctors have the ability to change or modify your billing appropriate to the service provided in the consultation at their own discretion.

Treatment Room Fees

Treatment Room Fees		
Item	Description	Fee
Treatment Room	Plus level 1 Item	\$ 12.00
LEVEL 1	TR FEE and fee below	
Dressing Small	Small Dressing	\$ 12.00
Dressing Medium	Medium Dressing	\$ 17.00
Dressing Large	Large Dressing	\$ 23.00
PTK	Pregnancy test kit	\$ 15.00
EAR	Ear Syringe	\$ 45.00
LEVEL 2	NO ADDITIONAL TR FEE	
Private Vaccine Fee	Vaccines purchased elsewhere	No Charge
IRON	Iron Infusion	\$ 140.00
SU111	1 x Surgery - Materials & Supplies	\$ 62.30
SU222	2 x Surgery - Materials & Supplies	\$ 98.55
BIO111	1 x Biopsy - Materials & Supplies - (Sutures)	\$ 31.15

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What Typical Appoint Types and times look like:

We take pride in running our appointment book on time. To reduce wait times please follow the booking guidelines below:

0 to 5 Minute appointment (Express) – 1 Fast Single Simple Issue:

- Simple Prescription
- Simple Referral
- Simple Results

6 to 19 Minute appointment (Standard) – 1 Single Simple Issue:

- Morning after pill, Ear infection
- Sore eye or ear, Simple results discussion
- Minor injuries or infection, Ear syringe
- Breast check (no pap), Laser appointments
- Urine infection, Rash
- Skin infections, Sports Injury
- Upper respiratory tract infection, Thrush
- Pill script / no pap Pregnancy tests
- Blood pressure check

20 to 39 Minute appointment (Long) – 2 Simple Issues or 1 complex Issue:

- 6-week check-up after baby born
- Baby check at 6 weeks old
- Multiple minor problem appointment
- Medicals – (these must be pre-booked)
- Full skin check
- Children's immunisations & Growth checks
- Investigations of any of the following:
 - Headaches / tiredness / abdominal pain / back pain / chest pain / dizziness / abnormal vaginal bleeding/lower abdominal pains.
 - Pregnancy visit

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- Menopause counselling
- New patient starting on the pill
- Asthma review with breathing tests
- Initial travel advice consultation
- Counselling /depression/anxiety/Mental Health Plan
- Cervical screening test and breast check

We do provide longer appointments (Extended appointments) for more complex issues which are for 40 minutes and over.

Please do not put our doctors under pressure by booking an inappropriate appoint type.

Payment Methods

- Cash
- Eftpos
- Mastercard
- Visa

Services NOT Covered by Medicare (Private Fees apply):

- Employment and Diving Medicals
- Fitness to Drive Medicals (except for Aged or Medical Condition)
- All insurance reports
- Letters of Advice by a GP
- Health Screening Services: testing fitness to undergo physical training programs; vocational activities or weight reduction programs, examination and tests to obtain a flying, commercial diving, or other license, entrance to schools and other educational facilities, for travel requirements and for the purposes of legal proceedings.

Cancellation Policy:

If you have made an appointment with one of the contracted Doctors that works out of the rooms at Our GP Complex Spring Hill and cancel or do not attend your appointment more than 20hrs in advance you will be required to pay a cancellation fee of \$50.00. Please ensure you confirm your appointment when you receive the confirmation text which is sent out 24hrs prior to your appointment.

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