

5th February, 2021

Dear Valued Patients,

Thanks to those of you who participated in the questionnaire we recently conducted in order to collect feedback from our patients.

We would like to tell you about some of the changes we are going to make as a direct result of the feedback we received from you and other patients.

The following changes will be made at the practice:

- As of March 2021, the practice will explore extended hours and opening on weekends.
- At our next fit-out, we will be designing the waiting and reception areas to further enhance the privacy of our patients.
- We will also factor in a RapidCare Room for patients requiring urgent treatment.

Thank you again for your time and valuable contribution. Please call us on (07) 3001 6900 if you have any questions about the feedback or the changes we are making. Thank you again for your valuable contribution.

We look forward to continuing to provide you with quality healthcare

Yours faithfully,

The GPs and staff members at Our GP Medical Centre Spring Hill